

11 November 2019

Terms of Use – Cybersecurity label for IoT consumer devices

1 Cybersecurity label

The Finnish Transport and Communications Agency Traficom's Cybersecurity label indicates that the labelled product or service is designed to be secure. The Cybersecurity label is only issued to products and services that meet the information security requirements set by the National Cyber Security Centre Finland at Traficom. For companies, the Cybersecurity label is a simple way to communicate responsibility and to indicate that security is taken into account in the design of the company's products.

2 Use of the Cybersecurity label

The Finnish Transport and Communications Agency Traficom owns the visual Cybersecurity label trademark and grants it to companies upon application. The application form and the related instructions are available on the www.tietoturvamerkki.fi website. Further information about the Cybersecurity label can be requested by email at tietoturvamerkki@traficom.fi.

The validity period of the Cybersecurity label can be specified at the start of the application process. The validity period may not exceed the period during which security updates are provided for the product¹.

When applying for a Cybersecurity label, the company shall pay Traficom EUR 350 per product/service. This amount will not be refunded even if the device or service fails to meet the requirements. In connection with the application process, the company also pays the costs of auditing the products or services. In the pilot phase (autumn 2019), Traficom covers the audit costs. The right of use and maintenance costs charged for the Cybersecurity label are EUR 350 per product/service per year.

Traficom maintains a list of companies and products that have been granted the Cybersecurity label. Traficom may prohibit a company from using the label if the company fails to meet the requirements pertaining to its use. In that case, Traficom also removes any information about the product from the www.tietoturvamerkki.fi website and informs the public separately, if necessary.

After receiving the right to use the Cybersecurity label in connection with a specific product or service, a company may use the label in various ways for marketing, communication and sales purposes. The Cybersecurity label is only issued for the products or services for which it has been applied, and it may not be used in connection with the company's other products. The use of the label is monitored primarily by means of spot checks and feedback received.

These Terms of Use may be changed as deemed necessary by Traficom. Traficom shall inform companies that have been granted the Cybersecurity label of any changes to the Terms of Use well in advance. The changes may not require the companies that have been granted the Cybersecurity label to make unreasonable changes during the validity period of the label granted to them.

Further instructions for using the Cybersecurity label are provided in the appendix "Graphic image of the Cybersecurity label", which is provided to the company after issuing the label.

¹ In certain cases, it may be possible that the product does not contain components that require the device to be updated against security issues over the course of its life cycle. However, updating the product should be made possible and performed, if necessary.

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3 Company's obligations

A company whose product or service has been granted the Cybersecurity label is required to notify Traficom of any security breaches and other problems that could compromise the security of a product or service bearing the Cybersecurity label. Such problems include, for example, previously unknown vulnerabilities. The company must notify Traficom without delay once the issue has come to the company's attention. Notifications must be sent by email to tietoturvamerkki@traficom.fi. After becoming aware of the issue, Traficom and the company discuss the nature of the problem and jointly agree on a schedule for corrective action. Typically, problems must be rectified within a maximum of 90 days.